

## Report overcharging for water      Keep receipts to make things clear

- Property agent : Any questions before renting?
- Super : Tenant
- Prospective tenant : What's the water charge for this subdivided unit?
- Super : Landlord
- Landlord : Maybe a few hundred dollars
- Property agent : Water overcharging is prohibited
- Super : Maximum penalty on first conviction \$10,000  
subsequent convictions \$25,000
- Property agent : With the amended Waterworks Ordinance landlords shall pay water bills before
- Super : Landlords shall pay water bills before recovering fees from tenants
- Property agent : recovering fees from tenants and give tenants receipts
- Super : Landlord Gives receipts Tenant
- Property agent : and keep copies for two years
- Super : Landlords must keep receipt copies for 2 years
- Property agent : The Water Supplies Department can request information from landlords
- Super : Provision of false information  
Maximum imprisonment for 6 months

Property agent : It's better to install  
the Department's separate water meters

Super : Install Water Supplies Department's  
separate water meters

Property agent : Report overcharging for water  
Keep receipts to make things clear

Super : Report overcharging for water  
Keep receipts to make things clear  
Inquiry or report hotline  
2824 5000

Water Supplies Department logo
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