

**Report overcharging for water
(Web accessible version)**

Keep receipts to make things clear

- Description of visuals : Opening scene shows a subdivided unit where a property agent is talking to a tenant and a landlord
The tenant and landlord are preparing to sign the tenancy agreement
The property agent asks them:
- Property agent: : Any questions before renting?
- Description of visuals : The scene shows that the tenant and landlord are discussing the water charge arrangement for the subdivided unit
Then a close-up shot shows the tenant with the super “Tenant” appears on the screen
The tenant asks to the camera:
- Tenant : What’s the water charge for this subdivided unit?
- Description of visuals : After the tenant raises the question the camera moves to the landlord with the super “Landlord” appears on the screen
The landlord responds to the camera:
- Landlord : Maybe a few hundred dollars
- Description of visuals : The camera then moves to the property agent who speaks to the camera:
- Property agent : Water overcharging is prohibited
- Description of visuals : The screen shows the supers
“Maximum penalty on”
“first conviction \$10,000”
and “subsequent convictions \$25,000”

The property agent then takes out a water bill from the Water Supplies Department and speaks to the camera:

- Property agent : With the amended Waterworks Ordinance landlords shall pay water bills before recovering fees from tenants
- Description of visuals : The super “Landlords shall pay water bills before recovering fees from tenants” is shown on the screen and the landlord nods in understanding. At this moment, the scene switches to a full screen animation with supers “Give receipts”, “Landlord” and “Tenant”. The animated version of landlord gives the receipt to the animated version of tenant. After the tenant receives the receipt the screen shows the super “Landlords must keep receipt copies for 2 years”. The landlord then places the receipt copy into a folder with the property agent’s voice-over narration.
- Property agent : and give tenants receipts and keep copies for two years
- Description of visuals : The scene returns to the subdivided unit where the property agent stands between the landlord and the tenant. The property agent explains the “Waterworks (Amendment) Ordinance” to them. The super “Provision of false information Maximum imprisonment for 6 months” is shown on the screen. The property agent says to the landlord:

- Property agent : The Water Supplies Department
can request information from landlords
- Description of visuals : The scene swiftly changes to
an animation of a separate water meter
from the Water Supplies Department
with the super
“Install Water Supplies Department’s
separate water meters”
The property agent walks into the scene
from the left and speaks to the camera:
- Property agent : It’s better to install
the Department’s separate water meters
- Description of visuals : End frame shows the slogan
“Report overcharging for water
Keep receipts to make things clear”
at the top of the screen
while the super
“Inquiry or report hotline 2824 5000”
and the Water Supplies Department logo
are shown at the bottom
The property agent appears
in a graphic of water droplet in the slogan
and appeals to everyone:
- Property agent : Report overcharging for water
Keep receipts to make things clear
- Description of visuals : The water droplet switches to super “water”
The TV Announcement in the Public Interest ends
